



How to Access An Interpreter

Nanaimo Division of Family Practice

Please Note: This information is specific to your Division. Access codes and login credentials should not be shared or posted in a public area.

Immediate Phone Interpreter

*Available 24/7 on demand.
No booking required!*

1. Call **1-844-350-8224**
2. Select the **language** required
3. Enter your **access code: 3895**
4. State the physician's **first and last name**
5. Wait for the interpreter to come on the line

Sign Language Interpreter

*Sign Language Interpreter
Available for care covered
by the **MSP***

To submit, change or cancel a request OR for urgent sign language requests (immediate need) call:
604.297.8400 or 1.877.228.2557 (1.877.BCTALKS)

Feedback & complaints: Email PLSQualityAssurance@phsa.ca or call 604.297.8400 / TFN: 1.877.228.2557
(include your contact information, the PLS reference number, incident date, time, etc.)

