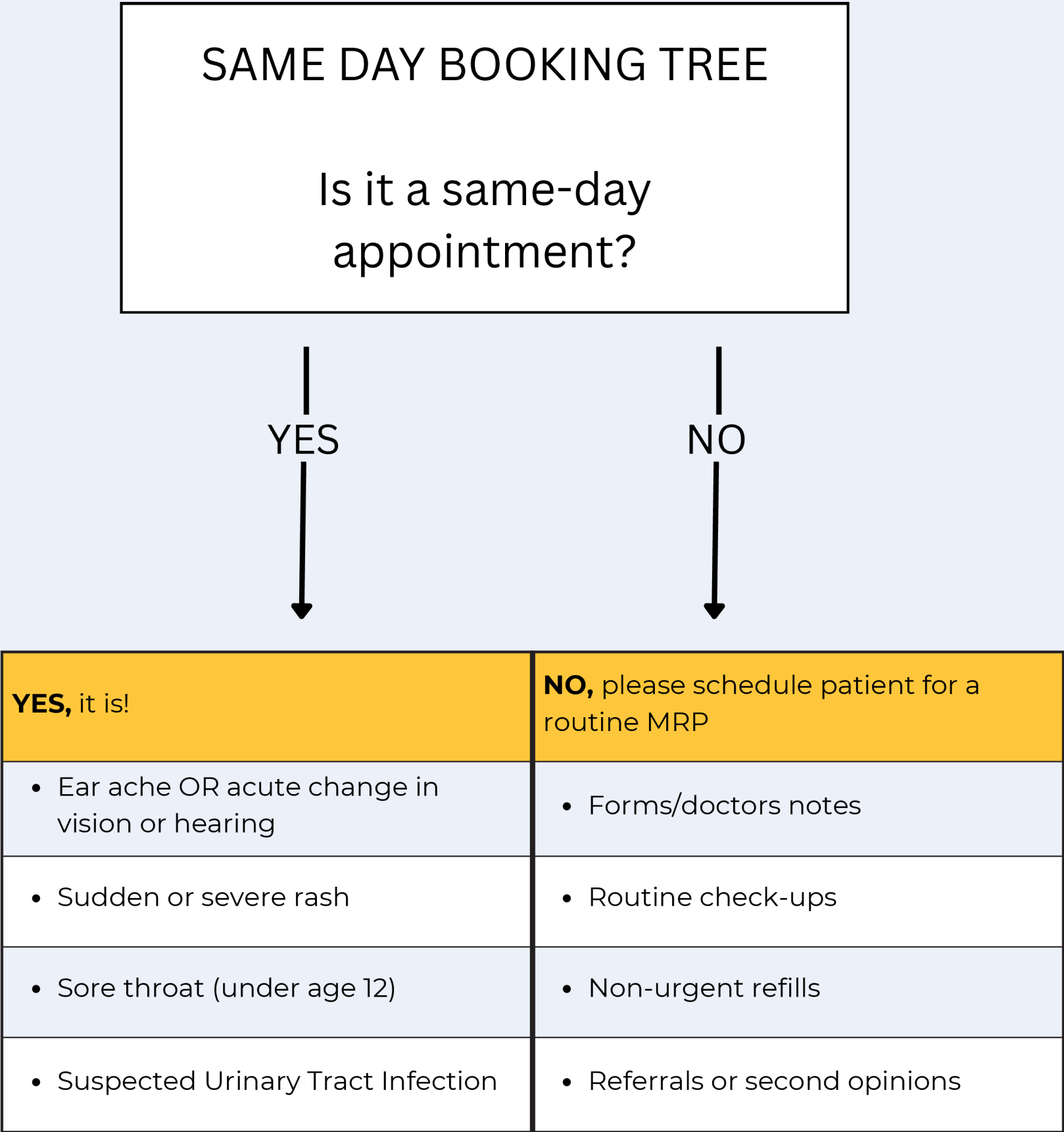


URGENT ACCESS TO CARE FLOW CHART

BASIC SAME-DAY FORMAT

EMERGENCY PROBLEMS CALL 911 OR GO TO ER:	NEAREST URGENT CARE CENTRE (LADYSMITH, OCEANSIDE)
<ul style="list-style-type: none">Major trauma, injuries or burns	<ul style="list-style-type: none">Severe pain
<ul style="list-style-type: none">Head injury	<ul style="list-style-type: none">Unable to urinate
<ul style="list-style-type: none">Overdose or poisoning	<ul style="list-style-type: none">Injured limb/possible fracture
<ul style="list-style-type: none">Chest pain	<ul style="list-style-type: none">Seizure
<ul style="list-style-type: none">Trouble breathing	PREGNANCY EMERGENCY:
<ul style="list-style-type: none">Severe allergic reactions	<ul style="list-style-type: none">Less than 20 weeks → go to ER
<ul style="list-style-type: none">Loss of consciousness	<ul style="list-style-type: none">More than 20 weeks → go to Perinatal Unit
<ul style="list-style-type: none">Suspected stroke	MENTAL HEALTH CRISIS - CALL 988 OR GO TO PSYCHIATRIC EMERG AT NRGH
<ul style="list-style-type: none">Unresponsive “floppy” child	

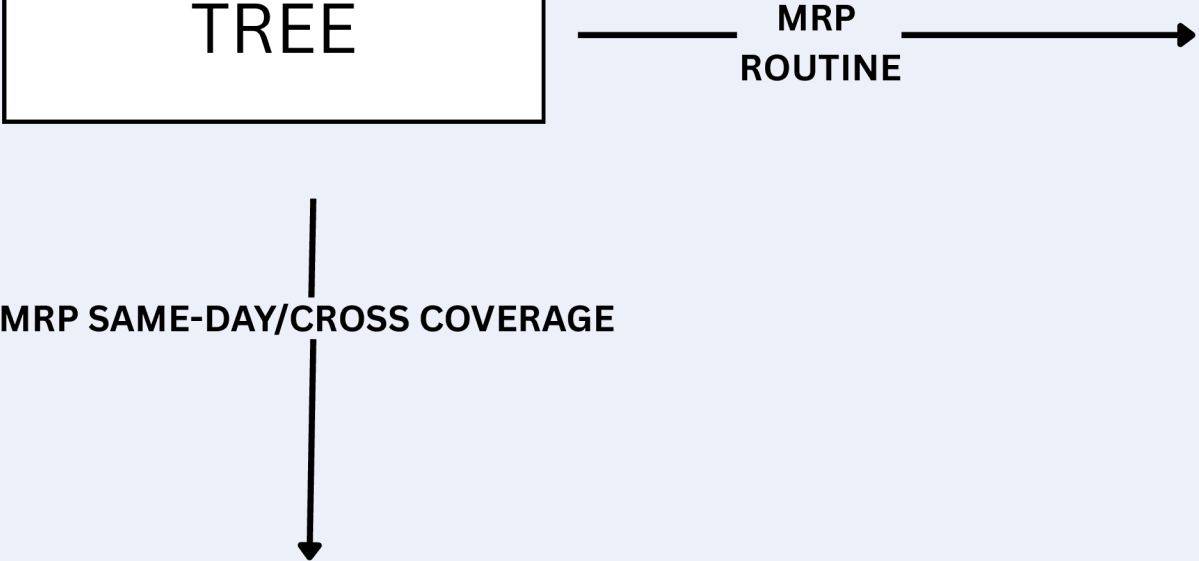


URGENT ACCESS TO CARE FLOW CHART

MRP/CROSS COVERAGE

EMERGENCY PROBLEMS CALL 911 OR GO TO ER:	NEARESTS URGENT CARE CENTRE
<ul style="list-style-type: none">Major trauma, injuries or burns	<ul style="list-style-type: none">Severe pain
<ul style="list-style-type: none">Head injury	<ul style="list-style-type: none">Unable to urinate
<ul style="list-style-type: none">Overdose or poisoning	<ul style="list-style-type: none">Injured limb/possible fracture
<ul style="list-style-type: none">Chest pain	<ul style="list-style-type: none">Seizure
<ul style="list-style-type: none">Trouble breathing	<ul style="list-style-type: none">Vision problems/pain
<ul style="list-style-type: none">Severe allergic reactions	PREGNANCY EMERGENCY:
<ul style="list-style-type: none">Loss of consciousness	<ul style="list-style-type: none">Less than 20 weeks → go to ER
<ul style="list-style-type: none">Suspected stroke	<ul style="list-style-type: none">More than 20 weeks → go to Perinatal Unit
<ul style="list-style-type: none">Unresponsive “floppy” child	MENTAL HEALTH CRISIS - CALL 988 OR GO TO PSYCHIATRIC EMERG AT NRGH

SAME DAY BOOKING TREE



MRP ROUTINE
<ul style="list-style-type: none">Regular Rx
<ul style="list-style-type: none">Routine check-ups and follow ups
<ul style="list-style-type: none">Minor possible skin infections
<ul style="list-style-type: none">Forms/doctor’s notes
<ul style="list-style-type: none">Skin/mole changes

MRP SAME-DAY		
<ul style="list-style-type: none">Fever vomiting, diarrhea	<ul style="list-style-type: none">Mild abdominal pain	Worsening pain/previously seen problem
<ul style="list-style-type: none">Dizziness	<ul style="list-style-type: none">Mild allergic reactions/rashes	Genital symptoms (new)
<ul style="list-style-type: none">Minor injuries/burns	<ul style="list-style-type: none">Post-op concerns	New breast lump
<ul style="list-style-type: none">Sick child	<ul style="list-style-type: none">Headache >48hrs or worsening	RX low/out or missed important medications
<ul style="list-style-type: none">Chest infection	<ul style="list-style-type: none">UTI/STI concerns	
<ul style="list-style-type: none">Acute pain	<ul style="list-style-type: none">Ongoing cough/cold symptoms	

URGENT ACCESS TO CARE FLOW CHART

NURSE, SAME-DAY/
SAME-DAY COVERAGE (MOST COMPLEX
FORMAT)

EMERGENCY PROBLEMS CALL 911 OR GO TO ER:	NEARESTS URGENT CARE CENTRE
<ul style="list-style-type: none">Major trauma, injuries or burns	<ul style="list-style-type: none">Severe pain
<ul style="list-style-type: none">Head injury	<ul style="list-style-type: none">Unable to urinate
<ul style="list-style-type: none">Overdose or poisoning	<ul style="list-style-type: none">Injured limb/possible fracture
<ul style="list-style-type: none">Chest pain	<ul style="list-style-type: none">Seizure
<ul style="list-style-type: none">Trouble breathing	<ul style="list-style-type: none">Vision problems/pain
<ul style="list-style-type: none">Severe allergic reactions	PREGNANCY EMERGENCY:
<ul style="list-style-type: none">Loss of consciousness	<ul style="list-style-type: none">Less than 20 weeks → go to ER
<ul style="list-style-type: none">Suspected stroke	<ul style="list-style-type: none">More than 20 weeks → go to Perinatal Unit
<ul style="list-style-type: none">Unresponsive “floppy” child	MENTAL HEALTH CRISIS - CALL 988 OR GO TO PSYCHIATRIC EMERG AT NRGH

